



## WARRANTY STATEMENT

Miele Manufacturing warrants that Miele Manufacturing products will be free from defects in material and workmanship, including software updates under normal use and service with proper maintenance for one year (12 months) from the date of your Miele Manufacturing invoice.

Miele Manufacturing shall NOT be held liable or assume any responsibility for products damaged by improper handling or installation. This warranty is limited to the repair or replacement of the defective unit. Returned units are tested and repaired or replaced from a stock of factory reconditioned units. Any units that are determined to be “No Trouble Found” (NTF) shall be returned. Returns must be accompanied by a return authorization number (RMA) obtained from Miele Manufacturing Technical Support. Miele Manufacturing products returned to Miele Manufacturing with an RMA will be repaired or replaced within three business days of receipt of the product by Miele Manufacturing.

In the event that Miele Manufacturing repairs or replaces a defective Miele Manufacturing Product under warranty, the repaired or replaced product will be covered through the end of the original warranty period, but no repair or replacement will extend the warranty term past the one (1) year anniversary of the original Miele Manufacturing invoice date.

This warranty will not apply to any Miele Manufacturing Products that have been (a) Damaged by lightning, water, or power surges, (b) Neglected, altered, abused, or used for a purpose other than the purpose for they were provided, (c) Repaired by you or any other party without Miele Manufacturing prior written authorization, (d) Used in conjunction with a third party product or products not approved in advance by Miele Manufacturing, or (e) Otherwise used in a manner inconsistent with any instructions provided by Miele Manufacturing.

Miele Manufacturing shall not be responsible for any incidental or consequential damages. Miele Manufacturing’s responsibility is limited to the product itself. Miele Manufacturing take no responsibility for any direct or indirect cost, losses or damages however incurred.

Miele Manufacturing reserve the right to make changes or improvements in design or manufacturing without assuming any obligation to change or improve products previously manufactured.

The above warranties are given by Miele Manufacturing and are exclusive to Miele Manufacturing products. There are no other warranties other than set forth herein by Miele Manufacturing. Miele Manufacturing does not make nor does it give the authority to any agent or representative to make any other warranties, or implied warranties, and expressly excludes Miele Manufacturing from liability related to any implied warranties.